

Garden waste service standards



What we provide

- weekly garden waste collections for subscribed residents
- 240L brown bin
- timely collections with early notice of changes
- assisted collections for those unable to move bins
- free replacement bins if damaged, lost or stolen



How you can help

- display a valid sticker on the back of your bin
- only include garden waste (e.g. grass, leaves, twigs, flowers, small branches, cut-up Christmas trees)
- keep the lid closed and bin weight under 20kg
- place bin at your property boundary by 6am on collection day
- avoid overfilling – order an extra bin or wait for the next collection
- ensure access is clear for collection
- report missed collections within 48 hours

Important information

- please do not reposition your sticker – it will become invalid
- need a new sticker or bin?
Email: gardenwaste@lewisham.gov.uk
- allow up to 10 working days for sticker delivery