

Waste and recycling service standards



Kerbside

Please help us keep Lewisham clean and safe by following these steps:

- **put your bins out before 6am** on collection day on the edge of your property, crews are unable to enter the property boundary unless on an assisted collection
- **keep bin lids closed** to avoid spills and help crews work safely
- **only use bins for the correct waste** – no black bags, food waste, or general rubbish in recycling bins
- **if your recycling bin is full** put anything else for recycling in clear bags, card needs to be tied and flattened
- **ensure your recycling is clean, and dry (if paper and cardboard)** – otherwise it will be contaminated and we can't recycle, items like jam jars must be washed thoroughly
- **DIY waste, garden and food waste can't go in a general waste bin**
- **no packaging or liquids in food waste**
- **put food waste in clear plastic bags**, such as bread bags – there is no need to buy expensive biodegradable or compostable bags.
- **report missed collections** after 2pm and within 48 hours
- **park considerably on collection days** – blocked access can delay or prevent collections
- **let us know if bins are damaged or misused** so we can help
- **it would really help us if you could number your bins** so the crews can return them to your home



For more information scan the QR code

Thank you for helping reduce contamination and keeping Lewisham clean and tidy.

Get in touch for advice: recycle@lewisham.gov.uk



Lewisham

Estates

Please help us keep Lewisham clean and safe by following these steps:

- **bins must be out before 6am** on collection day on the edge of your property, or for communal bins at the agreed location
- **keep bin lids closed** to avoid spills and help crews work safely
- **only use bins for the correct waste** – no black bags, food waste, or general rubbish in recycling bins
- **please make sure your recycling is clean and dry (if paper and cardboard)** – otherwise it will be contaminated and we can't recycle it, items like jam jars must be washed thoroughly
- **DIY waste and garden waste can't go in a general waste bin**
- **no packaging or liquids in the food waste**
- **report missed collections** after 2pm and within 48 hours.
- **park considerably on collection days** – blocked access can delay or prevent collections
- **if bins are damaged, misused, lost or stolen** – residents need to inform the landlord or managing agent who should contact us
- **please keep the areas around the communal bins clear**, otherwise the crews can't collect them



Scan the QR code for further guidance for landlord and managing agents on flats /estates.



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