

# Garden waste service standards



## What we provide

- weekly garden waste collections for subscribed residents
- 240L brown bin
- regular collections with early notice of changes via our website
- assisted collections for those that require it
- minor repairs on bin lids and replacement wheels



## How you can help

- display a valid sticker on the back of your bin
- only include garden waste (e.g. grass, leaves, twigs, flowers, small branches, cut-up Christmas trees)
- keep the lid closed and bin weight under 20kg
- place bin at your property boundary by 6am on collection day
- avoid overfilling – order an extra bin or wait for the next collection
- ensure access is clear for collection
- report missed collections within 24 hours

## Important information

- please do not reposition your sticker – it will become invalid
- need a new sticker or bin?  
Email: [gardenwaste@lewisham.gov.uk](mailto:gardenwaste@lewisham.gov.uk)
- allow up to 10 working days for sticker delivery
- For further information, and to apply for assisted collection please visit [lewisham.gov.uk/garden-waste](http://lewisham.gov.uk/garden-waste)