School Street Exemption Permit Terms and Conditions

Residents living within one of the borough's school streets, carers attending a resident of a school street, or Blue Badge Holding teachers, pupils and parents, carers, and other staff at the school where the restriction is present can apply for a school street exemption permit.

Apply for or renew your permit

Permits are available for 12 months. Permits are paperless (e-permits), which means you do not have to display a paper permit in your vehicle.

It is quicker and easier to get your car covered with e-permits:

- start your permit today with no need to display anything in your vehicle
- CCTV will not pick up your registration if you have an authorised exemption permit and Civil Enforcement Officers can check your permit is valid using your vehicle registration number

Before you start

If you have obtained permits or vouchers using this system before, please log in.

If not, you will need:

- 1. an email address and telephone number
- 2. your vehicle registration number
- 3. you may also be asked to provide a proof of residency and / or vehicle ownership if we cannot confirm your residency and vehicle information automatically. We will accept scanned copies or photos of supporting documents

Apply or renew now

e-permit FAQs

e-permits FAQs

What happens after you apply?

The exemption permit is not valid until the customer has provided the necessary documentation and it has been checked and authorised by the permits team. If your applications not successful, we will contact you to explain why or what you need to do to help us process it.

If you are granted an exemption you will be allowed to enter that specific school street between the restricted times. Exemptions will be kept to an absolute minimum to improve road safety for everyone in the vicinity of the school gates

The school streets will be in operation in term time only. **Term time dates**.

Terms and conditions

+Your entitlement to a permit

- your permanent address must be within the Lewisham school street or you must be a
 carer attending a resident of a school street, or a Blue Badge Holding teacher, pupil or
 parent, carer, or other member of staff at the school where the restriction is present
- you must be the registered keeper of the vehicle
- you must be over 17 years old to purchase an exemption permit
- your vehicle can be a passenger or a goods vehicle. The overall height must not exceed 2.27m (7'5"), the length must not exceed 5.25m (17'3") and the unloading weight must not exceed 3,500kg (996lb)
- your vehicle must be registered with the DVLA at the address stated in this application, or you must be the authorised keeper of a company vehicle, or the owner of a foreignregistered vehicle. Foreign registered vehicles are only eligible for one permit for a maximum of 3 months
- online first-time applicants will be allowed to apply for a permit without providing all the
 documents required at the point of application. However, failure to supply the required
 documents within one month of the application will result in the permit application being
 cancelled. The permit must be authorised before the exemption is valid.
- it is your responsibility to renew your permit. If your vehicle is not covered by a valid permit, you will be at risk of receiving a Penalty Charge Notice (PCN)
- you can renew your permit up to 4 weeks before its expiry date

You will not be issued an exemption permit if:

- you cannot be verified as the person residing at the property within your application
- you cannot provide documents on the prescribed list, or you submit fraudulent documents
- you knowingly make a false statement in order to obtain a permit
- your vehicle is not registered with the DVLA at the address stated in the application
- you have been found to have used permits fraudulently
- you have any remaining charges for previous permits

How and where to use your permit

- you will not need to display anything in your vehicle as CCTV will not pick up your registration if you have an exemption permit and Civil Enforcement Officers can check that a permit is valid using your vehicle registration
- the permit is only valid for the vehicle registration number specified on the 'face of the permit' and stipulated within the valid permit account and associated documentation
- the permit is only valid for the street where the exemption has been issued
- it is the drivers' responsibility to check zone entry and operating times. These can be found on zone entry plates or on lewisham.gov.uk/myservices/parking/schoolstreets

+Where not to drive with this permit

- school street exemption permits are non-transferable and cannot be used in any other vehicle
- exemption permits are not valid for other exemption zones or for parking in on-street resident bays, shared-use bays, business permit bays, disabled parking bays, pay and display bays, motorcycle bays, doctor's bays, car club bays, single or double yellow lines or car parks
- school street exemption permits are not valid in housing estates
- school street exemption permits are not valid in suspended bays. This will result in a Penalty Charge Notice (PCN) being issued please check the signs carefully for the times

+Supporting documents

You may need to submit two forms of evidence from the list below, to complete your application. Scanned copies and clear photographs will be accepted.

Proof of address

- council tax statement
- utility bill dated in last three months (water, gas or electricity)
- signed tenancy agreement
- solicitor's letter confirming completion (new residents only)

Vehicle proof

- second page of V5C (logbook) displaying the name and address of the applicant
- V5C/2 (new keepers supplement) or a bill of purchase for recently purchased vehicles
- hire / lease agreement: hire / lease documentation must show your name and address
- company letterhead confirming the employment and authorisation to drive and park at the requested address

+Permit refund costs

• the exemption permit is a free permit.

+Change of vehicle or address

• if you have an existing permit, you can update this if you get a new vehicle. you can apply to change your address or school street exemption if you move to another school street by contacting lewishamparkingpermits@nslservices.co.uk

+Replaced permits for courtesy cars

 you can temporarily add a courtesy car or short-term lease vehicle to your permit free of charge, via your online account

+Preventing fraud

- the Council considers fraud and attempted fraud to be an extremely serious matter and will not hesitate to take preventative, remedial or punitive actions against any person or organisation suspected of fraud or attempted fraud
- if we cancel your permit because of fraud or misuse then you will not be eligible for a refund
- permits remain the property of Lewisham Council and we reserve the right to withdraw any permit without giving prior notice or reason, and your vehicle may be issued with a penalty charge notice or removed
- it is an offence under the Vehicle (Excise) Act 1962 (Section 7) to park or keep a mechanically propelled vehicle on a public road if the vehicle is unlicensed

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Parking permits for CPZs

PO BOX 51192, LEWISHAM, LONDON, SE13 9DH

Telephone: <u>020 8787 5397</u>

Email: lewishamparkingpermits@nslservices.co.uk