

## EMPLOYMENT PROFILE 2018-2019

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## Total Employees By Directorate 2018/19

The Council's total workforce includes 7585 people as at 31/03/2019.
The tables below breaks this down and makes comparisons with the previous financial year.

| Total Employees Headcount By Directorate 2018/19 |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Directorate | Lewisham Headcount | Casuals | Claims | Agency Headcount* | Total Headcount |
| Community Services Directorate | 696 | 5 | 19 | 175 | 895 |
| Customer Services Directorate | 809 | 13 |  | 234 | 1056 |
| Children \& Young People Directorate | 450 | 18 | 3 | 161 | 632 |
| Resources \& Regeneration Directorate | 408 | 66 |  | 82 | 556 |
| Excluding Schools | 2363 | 102 | 22 | 652 | 3139 |
|  |  |  |  |  |  |
| Schools | 4446 |  |  | * | 4446 |
|  |  |  |  |  |  |
| Total Including Schools : | 6809 | 102 | 22 | 652 | 7585 |

*Agency headcount is as at March 2019

| Total Employees Headcount By Directorate 2017/18 |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Directorate | Lewisham Headcount | Casuals | Claims | Agency Headcount | Total Headcount |
| Community Services Directorate | 683 | 30 | 11 | 149 | 873 |
| Customer Services Directorate | 810 | 3 | 3 | 270 | 1086 |
| Children \& Young People Directorate | 415 | 20 | 22 | 148 | 605 |
| Resources \& Regeneration Directorate | 387 | 12 | 1 | 97 | 497 |
| Excluding Schools | 2295 | 65 | 37 | 664 | 3061 |
|  |  |  |  |  |  |
| Schools | 4617 |  |  | * | 4617 |
|  |  |  |  |  |  |
| Total Including Schools : | 6912 | 65 | 37 | 664 | 7678 |

The agency headcount and FTE listed only include agency staff who are employed via the Council's agency managed service (reed). Lewisham Council does not record FTE for casuals and claims based employees as they do not have regular hours; these include Electoral Canvassers, Life Models, Exam Invigilators

* No data is held on the numbers of agency workers in schools, as schools are not required to commission supply cover through the Council's agency managed service. There is an existing contract with the 'Lewisham Supply Service' for the supply of agency teachers and teaching assistants that exists for the benefit of schools. Also, many schools use a variety of other agencies by choice.

| Total Employees FTE By Directorate 2018/19 |  |  |  |
| :--- | ---: | ---: | ---: |
| Directorate | Lewisham <br> FTE | Agency <br> FTE | Total FTE |
| Community Services Directorate | 568.45 | 113.00 | 681.45 |
| Customer Services Directorate | 772.46 | 234.00 | 1006.46 |
| Children \& Young People Directorate | 422.21 | 130.00 | 552.21 |
| Resources \& Regeneration Directorate | 375.41 | 82.00 | 457.41 |
| Total Excluding Schools | $\mathbf{2 1 3 8 . 5 3}$ | $\mathbf{5 5 9 . 0 0}$ | $\mathbf{2 6 9 7 . 5 3}$ |
|  |  |  |  |
| Schools | $\mathbf{3 5 3 2 . 8 0}$ |  |  |
| Total Including Schools : | 5671.33 |  |  |


| Total Employees FTE By Directorate 2017/18 |  |  |  |
| :--- | ---: | ---: | ---: |
| Directorate | Lewisham <br> FTE | Agency <br> FTE | Total FTE |
| Community Services Directorate | 559.95 | 111.00 | 670.95 |
| Customer Services Directorate | 776.90 | 222.00 | 998.90 |
| Children \& Young People Directorate | 389.91 | 123.00 | 512.91 |
| Resources \& Regeneration Directorate | 353.17 | 66.00 | 419.17 |
| Total Excluding Schools | $\mathbf{2 0 7 9 . 9 3}$ | $\mathbf{5 2 2 . 0 0}$ | $\mathbf{2 6 0 1 . 9 3}$ |
|  |  |  |  |
| Schools | $\mathbf{3 6 5 5 . 0 5}$ |  |  |
| Total Including Schools : | 5734.98 |  |  |


| Total No of employees at 1.04.2018 | $\mathbf{2 2 9 5}$ |
| :--- | ---: |
| No. of employees leaving on redundancy <br> terms | 16 |
| Less Total Leavers 18/19 <br> (Inc Redundancies) | $\mathbf{2 2 3}$ |
| Add New Starters 18/19 | $\mathbf{2 9 1}$ |
| Total No of employees at 31.03.19 | $\mathbf{2 3 6 3}$ |

## PAY FOR NON-SCHOOLS EMPLOYEES 2017/18

Employers with more than 250 employees are now required by the Government to publish information on the gender pay gap in their organisation. The table below outlines the Council's gender pay gap outlining both the mean and median salaries for both genders. Female employees are, on average, paid more than male employees at Lewisham Council and the percentage pay gap difference is 11.4\% (mean) and -14.2\% (median).

| Statutory part of template (data that must be provided under the Equalities Act) |  | Possible extra data for local collection by London Councils for local benchmarking* |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Pay rates | Gender pay gap - the difference between women's pay and men's pay as a percentage of men's pay (minus \% means women have higher pay, positive \% means men have higher pay) | Gender <br> pay gap - <br> women's <br> pay as a <br> percentag <br> e of <br> men's <br> pay | Hourly rate of women | Hourly rate of men | Difference £ |
| Mean hourly rate (Male hrly rate - Female hrly rate) / Male hrly rate x 100 | -11.4\% | 111.4\% | £20.27 | £18.19 | £2.08 |
| Gender pay gap comparison figure Median hourly rate (as above calc but for median hourly rates) | -14.2\% | 114.2\% | $£ 19.22$ | £16.83 | £2.39 |


| Pay Quartile Information |  | Men | Total | Women <br> headcoun <br> Pay quartiles | Women | Men <br> headco <br> unt |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total <br> headc <br> ount |  |  |  |  |  |  |  |
| Proportion of women and <br> men in the upper quartile <br> (paid above the 75th <br> percentile point) | $66 \%$ | $34 \%$ | $100 \%$ | 375 | 196 | 571 |  |
| Proportion of women and <br> men in the upper middle <br> quartile (paid above the <br> median and at or below the <br> 75th percentile point) | $70 \%$ | $30 \%$ | $100 \%$ | 326 | 141 | 467 |  |
| Proportion of women and <br> men in the lower middle <br> quartile (paid above the |  | $67 \%$ | $33 \%$ | $100 \%$ | 420 | 205 | 625 |
| 25th percentile point and at <br> or below the median) |  |  |  |  |  |  |  |
| Proportion of women and <br> men in the lower quartile <br> (paid below the 25th <br> percentile point) | $38 \%$ | $62 \%$ | $100 \%$ | 231 | 384 | 615 |  |

## PAY FOR NON-SCHOOLS EMPLOYEES 2018/19

Employers with more than 250 employees are now required by the Government to publish information on the gender pay gap in their organisation. The table below outlines the Council's gender pay gap outlining both the mean and median salaries for both genders. Female employees are, on average, paid more than male employees at Lewisham Council and the percentage pay gap difference is 10.6\% (mean) and -12.6\% (median).

| Statutory part of template (data that must be provided under the Equalities Act) |  | Possible extra data for local collection by London Councils for local benchmarking* |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Pay rates | Gender pay gap - the difference between women's pay and men's pay as a percentage of men's pay (minus \% means women have higher pay, positive \% means men have higher pay) | Gender <br> pay gap - <br> women's <br> pay as a <br> percentag <br> e of <br> men's <br> pay | Hourly rate of women | Hourly rate of men | $\left\lvert\, \begin{gathered} \text { Difference } \\ £ \end{gathered}\right.$ |
| Mean hourly rate (Male hrly rate - Female hrly rate) / Male hrly rate x 100 | -10.6\% | 110.6\% | £20.78 | £18.78 | £2.00 |
| Gender pay gap comparison figure Median hourly rate (as above calc but for median hourly rates) | -12.6\% | 112.6\% | $£ 19.60$ | £17.40 | £2.20 |


| Pay Quartile Information |  |  |  | Workforce composition |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Pay quartiles | Women | Men | Total | Women headcoun t | Men headco unt | Total headc ount |  |
| Proportion of women and men in the upper quartile (paid above the 75th percentile point) | 66\% | 34\% | 100\% | 390 | 199 | 589 |  |
| Proportion of women and men in the upper middle quartile (paid above the median and at or below the 75th percentile point) | 70\% | 30\% | 100\% | 420 | 183 | 603 |  |
| Proportion of women and men in the lower middle quartile (paid above the 25th percentile point and at or below the median) | 68\% | 32\% | 100\% | 399 | 192 | 591 |  |
| Proportion of women and men in the lower quartile (paid below the 25th percentile point) | 41\% | 59\% | 100\% | 236 | 344 | 580 |  |

## Reorganisations 2018/19

The Council continues to assess the impact of redundancies using all the protected characteristics. There were 6 reorganisations in the last financial year which resulted in 16 employees being made redundant. The chart below outlines the number of reorganisations and redundancies over the last 5 years


In 2018/19 the largest proportion of redundancies occurred in the Customer Services Directorate, followed by the Children and Young People Directorate

| Reorganisations Breakdown |  |  |  |
| :---: | :---: | :---: | :---: |
| The table below outlines the numbers of redundancies by Directorate following the 6 reorganisations during 2018/19 |  |  |  |
| Directorate | Total redundancies | \% Total Staff Redundant | Total number of Reorganisations/ redundancies |
| Community Services Directorate | 0 | 0.00\% | 0 |
| Customer Services Directorate | 10 | 62.50\% | 2 |
| Children \& Young People Directorate | 4 | 25.00\% | 3 |
| Resources \& Regeneration Directorate | 2 | 12.50\% | 1 |
| Total | 16 | 100.00\% | 6 |
| Breakdown of Redundancies by Gender |  |  |  |
| Gender | Total Redundancies | \% Total Staff Redundant |  |
| Male | 5 | 31.25\% |  |
| Female | 11 | 68.75\% |  |
| Total | 16 | 100.00\% |  |

The percentage of women made redundant in 2018/19 (68.75\%) was higher than the workforce profile (61\%). 10 of the 16 employees made redundant worked within the Customer Service Centre. 11 of the 16 were female and 9 of the 16 were aged over 55. Employees were given the option to volunteer to leave which could explain the high proportion of $55+$ staff whose redundancy benefits would be more generous.

| Breakdown of Redundancies by Disability |  |  |
| :---: | :---: | :---: |
| Disability | Total redundancies | \% Total Staff Redundant |
| Yes | 0 | 0.00\% |
| No | 10 | 62.50\% |
| Not Declared | 6 | 37.50\% |
| Total | 16 | 100.00\% |
| The percentage of disabled employees made redundant in 2018/19 (0\%) |  |  |
| Breakdown of Redundancies by Age |  |  |
| Age | Total Redundancies | \% of Total Staff Redundant |
| 21-25 | 1 | 6.25\% |
| 31-35 | 1 | 6.25\% |
| 36-40 | 1 | 6.25\% |
| 46-50 | 1 | 6.25\% |
| 51-55 | 3 | 18.75\% |
| 55+ | 9 | 56.25\% |
| Total | 16 | 100.00\% |

The highest percentage of redundancies was in the age band ' $55+$ ' which is not unexpected given the numbers of employees in that age band.

| Breakdown of Redundancies by Ethnicity |  |  |
| :--- | :---: | :---: |
| Ethnic Origin | Total <br> Redundancies | \% Total Staff <br> Redundant |
| BAME | 7 | $43.75 \%$ |
| White | 8 | $50.00 \%$ |
| Not disclosed | 1 | $6.25 \%$ |
| Total | $\mathbf{1 6}$ | $\mathbf{1 0 0 . 0 0 \%}$ |

The table overleaf provides a breakdown of redundancies by ethnicity which reflects the ethnicity of the workforce. BAME redundancy at $43.75 \%$ compares to a BAME workforce ethnicity of $42.9 \%$ and white redundancy percentage of $50 \%$ compares to a white workforce representation of $52.2 \%$. The Council continues to monitor the impact of reorganisations on all staff and will take appropriate action as necessary.

## Reorganisations 2018/19 (continued)

| Breakdown of Redundancies by Ethnicity and Gender |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Ethnic Origin | Male <br> of staff made <br> redundant | Female | \% of staff made <br> redundant |  |
| BAME | 4 | $57.1 \%$ | 3 | $42.9 \%$ |
| White | 1 | $12.5 \%$ | 7 | $87.5 \%$ |
| Not disclosed | 0 | $0.0 \%$ | 1 | $100.0 \%$ |
| Total | 5 |  | 11 |  |


| Breakdown of Redundancies by Grade |  |  |
| :--- | :---: | ---: |
| Grade | Total <br> Redundancies | \%of Total staff <br> redundant |
| SC1-2 | 6 | $0.0 \%$ |
| SC3-5 | 4 | $37.5 \%$ |
| SC6-SO2 | 2 | $25.0 \%$ |
| PO1-PO5 | 2 | $12.5 \%$ |
| PO6-PO8 | 1 | $12.5 \%$ |
| SMG1-SMG3 | 1 | $6.3 \%$ |
| Teacher/Leacturer | $\mathbf{1 6}$ | $6.3 \%$ |
| Total | $\mathbf{1 0 0 . 0 \%}$ |  |


| Breakdown of Redundancies by Grade and Gender |  |  |  |  |
| :--- | :---: | ---: | ---: | ---: |
| Grade | Male | \% of staff made <br> redundant | Female | \% of staff made <br> redundant |
| SC1-2 | 0 | $0.0 \%$ | 0 | $0.0 \%$ |
| SC3-5 | 1 | $16.7 \%$ | 5 | $83.3 \%$ |
| SC6-SO2 | 2 | $50.0 \%$ | 2 | $50.0 \%$ |
| PO1-PO5 | 0 | $0.0 \%$ | 2 | $100.0 \%$ |
| PO6-PO8 | 1 | $50.0 \%$ | 1 | $50.0 \%$ |
| SMG1-SMG3 | 1 | $100.0 \%$ | 0 | $0.0 \%$ |
| Teacher/Leacturer | 0 | $0.0 \%$ | 1 | $0.0 \%$ |
| Total | 5 | $31.3 \%$ | 11 | $68.8 \%$ |


| Breakdown by Grade and Ethnicity |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Grade | BAME | $\%$ of staff made redundant | White | \% of staff made redundant | Not disclosed | \% of staff made redundant |
| SC1-2 | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |
| SC3-5 | 2 | 40.0\% | 3 | 75.0\% | 1 | 100.0\% |
| SC6-SO2 | 1 | 25.0\% | 3 | 100.0\% | 0 | 0.0\% |
| PO1-PO5 | 0 | 0.0\% | 2 | 100.0\% | 0 | 0.0\% |
| PO6-PO8 | 2 | 100.0\% | 0 | 0.0\% | 0 | 0.0\% |
| SMG1-SMG3 | 1 | 100.0\% | 0 | 0.0\% | 0 | 0.0\% |
| Teacher/Leacturer | 1 | 100.0\% | 0 | 0.0\% | 0 | 0.0\% |
| Total | 7 |  | 8 |  | 1 |  |

## TOTAL EMPLOYEES BY OCCUPATIONAL GROUP

 (including Schools)The trend chart below demonstrates that since 2009/10 the number of officer staff has generally decreased apart from during 2017/18 when there was an increase of 704 employees. The number of teachers and school support staff have remained broadly similar.


TOTAL EMPLOYEES TREND 2009 TO 2019 (INCL SCHOOLS)


The above graph shows the total employee trend (both non-schools and schools employees) across the Council since 2009. The trend outlines that non-schools employees has dropped significantly whereas schools employees have risen.

TOTAL EMPLOYEES BY GRADE BAND AND BY DIRECTORATE 2018/19

| BY HEADCOUNT | Lecturer | Soulbury | SC1/2 | SC3-5 | SC6-SO2 | P01-5 | P06-P08 | SMG1-SMG3 | JNC | TOTAL |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |  |
| Children \& Young People | 13 | 20 | 5 | 13 | 63 | 235 | 76 | 22 | 3 | 450 |
| Community Services | 101 |  | 12 | 118 | 144 | 255 | 40 | 20 | 6 | 696 |
| Customer Services |  |  | 157 | 210 | 252 | 145 | 26 | 15 | 4 | 809 |
| Resources \& Regeneration Directorate |  |  | 31 | 33 | 69 | 184 | 50 | 32 | 9 | 408 |
|  |  |  |  |  |  |  |  |  |  |  |
| 18/19 Total | 114 | 20 | 205 | 374 | 528 | 819 | 192 | 89 | 22 | 2363 |
| 17/18 Total | 111 | 19 | 228 | 355 | 537 | 770 | 174 | 80 | 21 | 2295 |
|  |  |  |  |  |  |  |  |  |  |  |
| BY PERCENTAGE | Lecturer | Soulbury | SC1/2 | SC3-5 | SC6-SO2 | P01-5 | P06-P08 | SMG1-SMG3 | JNC | TOTAL |
|  |  |  |  |  |  |  |  |  |  |  |
| Children \& Young People | 2.9\% | 4.4\% | 1.1\% | 2.9\% | 14.0\% | 52.2\% | 16.9\% | 4.9\% | 0.7\% | 100\% |
| Community Services | 14.5\% | 0.0\% | 1.7\% | 17.0\% | 20.7\% | 36.6\% | 5.7\% | 2.9\% | 0.9\% | 100\% |
| Customer Services | 0.0\% | 0.0\% | 19.4\% | 26.0\% | 31.1\% | 17.9\% | 3.2\% | 1.9\% | 0.5\% | 100\% |
| Resources \& Regeneration [ | 0.0\% | 0.0\% | 7.6\% | 8.1\% | 16.9\% | 45.1\% | 12.3\% | 7.8\% | 2.2\% | 100\% |
|  |  |  |  |  |  |  |  |  |  |  |
| 18/19 Total | 4.8\% | 0.8\% | 8.7\% | 15.8\% | 22.3\% | 34.7\% | 8.1\% | 3.8\% | 0.9\% | 100\% |
| 17/18 Total | 4.8\% | 0.8\% | 9.9\% | 15.5\% | 23.4\% | 33.6\% | 7.6\% | 3.5\% | 0.9\% | 100\% |

## \% OF EMPLOYEES BY GRADE BANDS 2007-2019



In grade band Sc3-5 numbers has generally decreased which could be due to staff redundancies over the past few years. Generally the trend in bands Sc6-SO2 and PO1-PO5 have shown an increase which could be explained by employees being promoted.

| Grades | Employees <br> $18 / 19$ | Employees <br> $17 / 18$ |
| :--- | ---: | ---: |
| Lecturers | 114 | 111 |
| Soulbury | 20 | 19 |
| SC1A | 0 | 0 |
| SC1B | 25 | 20 |
| SC1C | 0 | 4 |
| SC2 | 180 | 204 |
| SC3 | 121 | 96 |
| SC4 | 73 | 100 |
| SC5 | 180 | 159 |
| SC6 | 188 | 194 |
| SO1 | 273 | 255 |
| SO2 | 67 | 88 |
| PO1 | 144 | 93 |
| PO2 | 244 | 325 |
| P03 | 198 | 135 |
| PO4 | 139 | 129 |
| PO5 | 94 | 88 |
| PO6 | 89 | 71 |
| PO7 | 52 | 67 |
| PO8 | 51 | 36 |
| SMG1 | 32 | 26 |
| SMG2 | 24 | 23 |
| SMG3 | 31 | 31 |
| DIR1 | 3 | 3 |
| DIR2 | 2 | 2 |
| DIR3 | 18 | 16 |
| CEO | 1 | 1 |
| Total | 2363 | 2296 |
|  |  |  |

Although these figures show occupied posts, the establishment is for 4 Executive Director posts. 1 Executive Director acted into the CE role during 2017/18 and also in 2018/19 which is why the numbers show as 3 each year. The establishment for HOS Services (Assistant Directors) (DIR3) is 21 FTE. 2 of these posts were permanently recruited to during 2018/19 hence the increase from 16 to 18 . $3 \times$ Vacant post as follows:
1 x Joint commissioning \& Early Help
$1 \times$ Service Change \& Digital Transformation
1x Strategy
*in previous years "others" have included IRO, CPC, etc hence the high numbers. Categories of roles in CSC have been changed so that "others" now only includes non SW roles eg Business Support Officers which explains the decrease in those numbers

## CHILDRENS SOCIAL CARE EMPLOYEE

 NUMBERS BY GRADE$\square$ Social Worker $\quad$ Snr SW/AP/CPC/IRO $\quad$ Team/Service/Grp Mgr/PSW ■ Others

*changed categories of SW employees - others now includes just non SW roles
CHILDRENS SOCIAL CARE AGENCY NUMBERS BY GRADE

*changed categories of SW employees - others now includes just non SW roles

## ADULTS SOCIAL CARE EMPLOYEE NUMBERS BY GRADE



In Adults Social Care the numbers in the "other" category have increased as we are now including Senior OT's and OT's and the Business Support Officers have moved back into the service. Categories of workers have also been changed - SSW and SW used to be recorded together.


[^0]TOTAL AMOUNT SPENT BY THE COUNCIL ON AGENCY SOCIAL WORKERS
We do not use agencies to recruit permanent Social Work staff, However for agency staff we have a managed service contract with Reed Talent Solutions. They supply agency workers via a network of 3rd party suppliers.

| 2018-2019 |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Apr-18 | May-18 | Jun-18 | Jul-18 | Aug-18 | Sep-18 |
| Children Social Worker | £400,668 | £436,227 | £464,676 | £387,007 | £386,726 | £469,659 |
| Adult Social Worker | £228,003 | £230,339 | £279,564 | £260,376 | £234,167 | £299,276 |
|  | Oct-18 | Nov-18 | Dec-18 | Jan-19 | Feb-19 | Mar-19 |
| Children Social Worker | £440,641 | £403,784 | £492,495 | £341,324 | £459,072 | £532,874 |
| Adult Social Worker | £263,964 | £261,900 | £354,056 | £229,595 | £300,576 | £360,020 |


| 2017-2018 |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Apr-17 | May-17 | Jun-17 | Jul-17 | Aug-17 | Sep-17 |
| Children Social Worker | £319,115 | £349,638 | £461,126 | £311,996 | £415,313 | £466,449 |
| Adult Social Worker | £243,750 | £243,789 | £261,912 | £195,795 | £180,962 | £283,751 |
|  | Oct-17 | Nov-17 | Dec-17 | Jan-18 | Feb-18 | Mar-18 |
| Children Social Worker | £346,285 | £421,106 | £534,030 | £355,250 | £418,073 | £569,063 |
| Adult Social Worker | £202,396 | £236,853 | £268,018 | £195,305 | £244,754 | £309,758 |
|  |  |  |  |  |  |  |
| 2016-2017 |  |  |  |  |  |  |
|  | Apr-16 | May-16 | Jun-16 | Jul-16 | Aug-16 | Sep-16 |
| Children Social Worker | £319,115 | £349,638 | £461,126 | £311,996 | £415,313 | £466,449 |
| Adult Social Worker | £243,750 | £243,789 | £261,912 | £195,795 | £180,962 | £283,751 |
|  | Oct-16 | Nov-16 | Dec-16 | Jan-17 | Feb-17 | Mar-17 |
| Children Social Worker | £284,833 | £268,054 | £457,333 | £308,694 | £406,810 | £527,576 |
| Adult Social Worker | £218,022 | £208,290 | £266,138 | £212,814 | £253,582 | £327,120 |


| 2015-2016 |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Apr-15 | May-15 | Jun-15 | Jul-15 | Aug-15 | Sep-15 |
| Children Social Worker | £182,576 | £238,026 | £307,287 | £263,594 | £250,718 | £321,127 |
| Adult Social Worker | £289,641 | £323,277 | £422,888 | £334,608 | £344,996 | £409,406 |
|  | Oct-15 | Nov-15 | Dec-15 | Jan-16 | Feb-16 | Mar-16 |
| Children Social Worker | £182,576 | £238,026 | £307,287 | £263,594 | £250,718 | £321,127 |
| Adult Social Worker | £357,454 | £363,477 | £462,985 | £359,985 | £342,525 | £420,015 |


| 2014-2015 |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Apr-14 | May-14 | Jun-14 | Jul-14 | Aug-14 | Sep-14 |
| Children Social Worker | £107,724 | £112,404 | £136,096 | £112,333 | £136,603 | £172,031 |
| Adult Social Worker | £113,560 | £118,787 | £155,319 | £116,622 | £115,066 | £149,202 |
|  | Oct-14 | Nov-14 | Dec-14 | Jan-15 | Feb-15 | Mar-15 |
| Children Social Worker | £149,982 | £132,007 | £149,091 | £100,533 | £115,386 | £144,024 |
| Adult Social Worker | £155,319 | £124,173 | £136,737 | £94,523 | £107,594 | £142,464 |


| 2013-2014 |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Apr-13 | May-13 | Jun-13 | Jul-13 | Aug-13 | Sep-13 |
| Children Social Worker | £20,911 | £34,472 | £46,192 | £40,305 | £40,812 | £58,380 |
| Adult Social Worker | £88,190 | £90,922 | £107,309 | £84,500 | £86,709 | £100,531 |
|  | Oct-13 | Nov-13 | Dec-13 | Jan-14 | Feb-14 | Mar-14 |
| Children Social Worker | £59,449 | £78,436 | £127,473 | £77,333 | £114,142 | £139,605 |
| Adult Social Worker | £80,526 | £89,374 | £115,443 | £93,484 | £107,243 | £146,629 |

March Agency Spend on Qualified SW Roles - Trend over last 5 years


[^1]Pay rates Adults Social Care with effect from 1.4.2019

| Adults Social Care | Grade | Spinal <br> points | Salary | Additional Benefits |
| :--- | :--- | :--- | :--- | :--- |
| Newly Qualified Social Worker | NQSW | 26 | 33,162 |  |
| Social Worker | SW | 31 to 33 | 36,486 to 38,403 |  |
| Senior Social Worker | SSW | 35 to 37 | 40,491 to 42,432 |  |
| Operations Manager | PO6 | 42 to 44 | 47,274 to 49,203 |  |
| Lead Operations Manager | PO8 | 48 to 50 | 53,133 to 55,233 |  |

Pay rates Childrens Social Care with effect from 1.4.2019

| Childrens Social Care | Grade | Spinal <br> points | Salary | Additional Benefits |
| :--- | :--- | :--- | :--- | :--- |
| Newly Qualified Social Worker | NQSW | 26 | 33,162 | Parking Permit |
| Social Worker | SW | 31 to 33 | 36,486 to 38,403 | Parking Permit |
| Senior Social Worker | SSW | 35 to 37 | 40,491 to 42,432 | Parking Permit |
| Child Protection Co-ordinator | CPC | 41 to 42 | 46,293 to 47,274 |  |
| Independent Reviewing Officer | IRO | 41 to 42 | 46,293 to 47,274 |  |
| Advanced Practitioner | AP | 41 to 42 | 46,293 to 47,274 |  |
| Team Manager | TM | 50 to 52 | 50,184 to 52,140 |  |

## Social Work Services and Teams

| Children \& Young People, Children's Social Care, Laurence <br> House , Catford SE6 4RU - services outlined below |
| :---: |
| Director of Children's Social Care |
| Adoption, Looked after Children and Leaving Care |
| Children with Complex Needs |
| Early Help, Referral \& Assessment |
| Family Social Work Service |
| Fostering |
| Quality Assurance |
| Business Support |


| Adult Assessment \& Care Management, Laurence House, <br> Catford, SE6 4RU |
| :---: |
| Joint Health \& Social Care (Hospital) |
| Integrated Neighbourhoods |
| SLaM |
| Safeguarding \& Quality |
| Lewisham Safeguarding Adults Board |
| Adults with Learning Disabilities |
| Joint Commissioning |
| Service Development Unit |
| Internal Provider Service |

Structure charts can be found here

## PART-TIME EMPLOYEES 2018/19

The Council continues to encourage the take up of flexible working. Part time staff represent $20.3 \%$ of the Council's workforce, a slight increase of 0.4 percentage points on the figure for last year. The percentage of male and female part time workers is similar to the percentage last year.

## Part - Time

| Employees | Total Employees |  |  |
| ---: | ---: | ---: | ---: |
| 480 | $20.31 \%$ | 2363 | $100 \%$ |


| Gender |  <br> Young People | Community <br> Services |  | Customer <br> Services |  |  <br> Regeneration |  | Total | \% |
| :--- | ---: | ---: | :---: | :---: | ---: | ---: | ---: | ---: | ---: |
| Female | 67 | $18 \%$ | 182 | $37 \%$ | 95 | $29 \%$ | 56 | $23 \%$ | 400 |
| Male | 3 | $4 \%$ | 37 | $18 \%$ | 25 | $5 \%$ | 15 | $9 \%$ | 80 |
| All | 70 | $16 \%$ | 219 | $31 \%$ | 120 | $15 \%$ | 71 | $17 \%$ | 480 |

The table above and the chart below outline the \% of part time workers as a percentage of all employees in each Gender. For example of all women employees in the Children \& Young People Directorate , 18\% are part time employees.

## PART TIME EMPLOYEES BY GENDER 2018/19



## 10 YEAR TREND OF PART TIME WORKING



The Council encourages part time working but as can be seen in the trend chart above, the percentage of part time workers across the Council has decreased from $27 \%$ to $20 \%$ over the past 10 years. The biggest decreases have been in Community and CYP where the percentages of part time workers have dropped by 12 percentage points over the 10 years. There has been a slight drop in the percentage of part time workers in Resources and Regen (3 percentage points) and a slight increase of 4 percentage points in Customer Services.


The Council is proud to be supporting the local Borough economy with $51 \%$ of the staff live within the Borough. $49 \%$ of staff live outside the London Borough of Lewisham.

## Representation 2018/19

The Council's workforce continues to be broadly representative of the community in terms of both the ethnicity and gender makeup of the local population. $42.9 \%$ of the Council's workforce is from a BAME background; which compares to a median across London Councils of $42 \%$ BAME employees. The percentage of $16-64$ year olds in Lewisham that are BAME is $34.5 \%$ (Source: ONS Annual Population Survey / Mid -Year Population Estimates)
Of the $7.2 \%$ of employees ( 171 employees) promoted during 2018/19, 6\% of BAME staff were promoted, an increase of 2.9 percentage points on last year's figure. The percentage of senior BAME staff (SMG1-SMG3 \& JNC grades) is 17.6\%. By comparison the median for London

Councils percentage of top $5 \%$ earners BAME is $17 \%$

The majority ( $61.2 \%$ ) of the Council's staff are women - an increase of 3.1 \%age points on last years figure. Women are well represented at all grades including senior levels, with women making up $59.1 \%$ of senior grades (top $5 \%$ of earners) which is an increase of 4.1 \%age points on the 2017/18 figure. This compares to a median figure pan London Councils of $51 \%$

The age profile of the Council shows that $46.4 \%$ of employees are aged over 50 which compares to a median of $43.7 \%$ median for London Councils. The average age of the workforce in Lewisham is 44.7 years, compared to a pan London Councils figure of 46 years. The percentage of the workforce aged under 25 is $2.7 \%$ which has decreased from $3 \%$ in 2017/18. The median figure for employees aged under 25 across London Boroughs is $3.0 \%$.

The chart demonstrates percentages of disabled staff within each of the grade bands. A total of $4.2 \%$ of non-schools employees have declared that they consider themselves to have a disability, this compares to an average across all London Councils of 4.75\%

The Council reported its second Gender Pay Gap report in 2018/19. This showed a pay gap in favour of women at $-10.6 \%$, compared to a difference of $-11.4 \%$ in $2017 / 18$. This is due to having a predominantly high level of female employees. This is the second highest negative gender pay gap of London Councils. The London mean gender pay gap is $3.5 \%$ in 2018 and the whole economy GPG is $14.2 \%$

## ETHNIC ORIGIN OF EMPLOYEES 2018/19



There has been a slight increase of $1.2 \%$ in the BAME workforce compared to last year, a slight reduction in the white workforce and a slight increase in the 'unknown' category

| Grade | Lecturer | Soulbury | SC1 - 2 | SC3 - 5 | SC6-SO2 | PO1 - 5 | PO6-P08 | SMG1-SMG3 | JNC | TOTAL |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Headcount 18/19 | 32 | 4 | 87 | 178 | 264 | 375 | 55 | 16 | 3 | 1014 |
| Headcount $17 / 18$ | 33 | 5 | 96 | 156 | 263 | 336 | 50 | 14 | 3 | $\mathbf{9 5 6}$ |



2018/19 saw a 4 \% point increase of BAME employees in grade band 'Sc3 to Sc5', a 1 \% point increase in grade band 'Sc6 to SO2' and a 2 \% point increase in grade band 'PO1 to PO5', and a 1 \% point increase in grade band 'SMG1 to SMG3'.

## EMPLOYEES ETHNIC ORIGIN BY DIRECTORATES 2018/19

|  | Community Services Directorate |  | Customer <br> Services <br> Directorate |  | Children \& Young People Directorate |  | Resources \& Regeneration Directorate |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Arab | 3 | 0.43\% | 3 | 0.37\% | 1 | 0.22\% | 1 | 0.25\% | 8 | 0.34\% |
| Asian Bangladeshi | 2 | 0.29\% | 2 | 0.25\% | 8 | 1.78\% | 2 | 0.49\% | 14 | 0.59\% |
| Asian Chinese | 5 | 0.72\% | 1 | 0.12\% | 1 | 0.22\% | 3 | 0.74\% | 10 | 0.42\% |
| Asian Indian | 11 | 1.58\% | 15 | 1.85\% | 5 | 1.11\% | 8 | 1.96\% | 39 | 1.65\% |
| Asian Other | 10 | 1.44\% | 4 | 0.49\% | 3 | 0.67\% | 7 | 1.72\% | 24 | 1.02\% |
| Asian Pakistani |  | 0.00\% |  | 0.00\% | 3 | 0.67\% | 4 | 0.98\% | 7 | 0.30\% |
| Black African | 77 | 11.06\% | 75 | 9.27\% | 51 | 11.33\% | 42 | 10.29\% | 245 | 10.37\% |
| Black Caribbean | 130 | 18.68\% | 182 | 22.50\% | 110 | 24.44\% | 50 | 12.25\% | 472 | 19.97\% |
| Black Other | 21 | 3.02\% | 25 | 3.09\% | 15 | 3.33\% | 8 | 1.96\% | 69 | 2.92\% |
| Mixed Other | 10 | 1.44\% | 5 | 0.62\% | 9 | 2.00\% | 6 | 1.47\% | 30 | 1.27\% |
| Mixed White and Asian | 4 | 0.57\% | 5 | 0.62\% | 4 | 0.89\% | 2 | 0.49\% | 15 | 0.63\% |
| Mixed White and Black African | 2 | 0.29\% | 2 | 0.25\% | 3 | 0.67\% | 3 | 0.74\% | 10 | 0.42\% |
| Mixed White and Black Caribbean | 15 | 2.16\% | 17 | 2.10\% | 6 | 1.33\% | 9 | 2.21\% | 47 | 1.99\% |
| Other Ethnic group | 10 | 1.44\% | 9 | 1.11\% | 3 | 0.67\% | 2 | 0.49\% | 24 | 1.02\% |
| Prefer not to say | 12 | 1.72\% | 23 | 2.84\% | 6 | 1.33\% | 3 | 0.74\% | 44 | 1.86\% |
| UnKnown | 43 | 6.18\% | 10 | 1.24\% | 13 | 2.89\% | 5 | 1.23\% | 71 | 3.00\% |
| White British/Eng/Welsh/Scot/Nlrish | 294 | 42.24\% | 366 | 45.24\% | 177 | 39.33\% | 221 | 54.17\% | 1058 | 44.77\% |
| White Irish | 7 | 1.01\% | 14 | 1.73\% | 11 | 2.44\% | 8 | 1.96\% | 40 | 1.69\% |
| White Other | 38 | 5.46\% | 50 | 6.18\% | 21 | 4.67\% | 24 | 5.88\% | 133 | 5.63\% |
| White Turkish / Turkish Cypriot | 2 | 0.29\% | 1 | 0.12\% |  | 0.00\% |  | 0.00\% | 3 | 0.13\% |
| Total all employees | 696 | 100.0\% | 809 | 100.0\% | 450 | 100.0\% | 408 | 100.0\% | 2363 | 100.0\% |


|  | Community Services Directorate |  | Customer <br> Services <br> Directorate |  |  <br> Young People Directorate |  | Resources \& Regeneration Directorate |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total all minority employees | 300 | 43.10\% | 345 | 42.65\% | 222 | 49.33\% | 147 | 36.03\% | 1014 | 42.91\% |

## WOMEN EMPLOYEES 2018/19



| BY GRADE |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Lecturers |  | Soulbury |  | Sc1-2 |  | Sc3-5 |  | Sc6-SO2 |  | P01-5 |  |
| 90 | 78.9\% | 19 | 95.0\% | 39 | 19.0\% | 197 | 52.0\% | 345 | 65.1\% | 570 | 69.6\% |
| P06-8 |  | SMG1-3 |  | JNC |  | Total |  |  |  |  |  |
| 121 | 63.0\% | 51 | 57.3\% | 13 | 59.1\% | 1445 | 61.2\% |  |  |  |  |


| BY LENGTH OF SERVICE |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 0-4.99 years | 5-9.99 years |  | 10-19.99 years |  | 20+ years |  | Total |  |
| 601 63.1\% | 198 | 59.5\% | 411 | 60.1\% | 235 | 59.6\% | 1445 | 61.2\% |


| BY AGE |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 16-20 |  | 21-25 |  | 26-30 |  | 31-35 |  | 36-40 |  | 41-45 |  |
| 3 | 33.3\% | 33 | 61.1\% | 82 | 56.6\% | 126 | 58.3\% | 182 | 61.9\% | 160 | 64.8\% |
| 46-50 |  | 51-55 |  | $55+$ |  | Total |  |  |  |  |  |
| 182 | 60.3\% | 270 | 61.4\% | 407 | 61.9\% | 1445 | 61.2\% |  |  |  |  |


| BY ETHNICITY |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| BAME | Unknown | White | Total |  |  |  |  |
| 672 | $66.3 \%$ | 65 | $56.5 \%$ | 708 | $57.4 \%$ | 1445 | $61.2 \%$ |

```
|Disabled
```

\% FEMALE EMPLOYEES BY GRADE


The majority ( $61.2 \%$ ) of the Council's staff are women - an increase of $3.2 \%$ age points on last years figure. Women are well represented at all grades including senior levels, with women making up $59.1 \%$ of senior grades (top $5 \%$ of earners) which is an increase of 4.1 \%age points on the 2017/18 figure

| Yes | No |  |  | Unknown |  |
| ---: | ---: | ---: | ---: | ---: | ---: |
| 99 | $4.2 \%$ | 1268 | $53.7 \%$ | 996 | $42.1 \%$ |


| DIRECTORATE |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
|  <br> Young People | Community <br> Services | Customer <br> Services |  <br> Regeneration | Total |  |  |  |
| 21 | $4.7 \%$ | 31 | $4.5 \%$ | 29 | $3.6 \%$ | 18 | $4.4 \%$ |


| BY GRADE |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Lecturer |  | Soulbury |  | Sc1-2 |  | Sc3-5 |  | Sc6-SO2 |  | P01-5 |  |
| 1 | 0.0\% | 0 | 0.0\% | 10 | 12.8\% | 13 | 3.4\% | 23 | 3.7\% | 45 | 5.6\% |
| P06-8 |  | SMG1-3 |  | JNC |  | Total |  |  |  |  |  |
| 6 | 3.0\% | 1 | 0.7\% | 0 | 0.0\% | 99 | 4.2\% |  |  |  |  |


| BY LENGTH OF SERVICE |  |  |  |  |  |  |  |
| :---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $0-4.99$ years | $5-9.99$ years | $10-19.99$ years | 20+ years | Total |  |  |  |
| 40 | $4.2 \%$ | 13 | $3.9 \%$ | 23 | $3.4 \%$ | 23 | $5.8 \%$ |


| BY AGE RANGE |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 16-20 |  | 21-25 |  | 26-30 |  | 31-25 |  | 36-40 |  | 41-45 |  |
| 0 | 0.0\% | 6 | 11.1\% | 7 | 4.8\% | 4 | 1.9\% | 7 | 2.4\% | 8 | 3.2\% |
| 46-50 |  | 51-55 |  | $55+$ |  | Total |  |  |  |  |  |
| 12 | 4.0\% | 26 | 5.9\% | 29 | 4.4\% | 99 | 4.2\% |  |  |  |  |


| BY ETHNICITY |  |  |  |  |  |  |  |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| BAME | Unknown | White | Total |  |  |  |  |
| 38 | $3.7 \%$ | 3 | $2.6 \%$ | 58 | $4.7 \%$ | 99 | $4.2 \%$ |

DISABLED EMPLOYEES IN GRADE BAND 2018/19


The chart demonstrates percentages of disabled staff within each of the grade bands. A total of $4.2 \%$ of non-schools employees have declared that they consider themselves to have a disability, this compares to an average across all London Councils of $4.75 \%$

## Protected Characteristics 2018/19

| Religion |  |  |  |
| :--- | :---: | :--- | :---: |
| Any other | $0.97 \%$ | Muslim | $1.82 \%$ |
| Buddhist | $0.47 \%$ | None | $19.59 \%$ |
| Christian (all <br> denominations) | $32.75 \%$ | Prefer not to say | $6.60 \%$ |
| Hindu | $0.38 \%$ | Sikh | $0.42 \%$ |
| Jewish | $0.08 \%$ | Unknown | $33.05 \%$ |
| Blank | $3.85 \%$ | Total all employees | $100.00 \%$ |
| A large proportion of employees have not declared their religion. Of the employees who |  |  |  |
| declared, most stated that they were Christian. |  |  |  |


| Sexual Orientation |  |
| :--- | ---: |
| Bisexual | $0.42 \%$ |
| Gay/lesbian | $1.78 \%$ |
| Other | $0.17 \%$ |
| Prefer not to say | $5.54 \%$ |
| Straight/Heterosexual | $54.46 \%$ |
| Unknown | $33.31 \%$ |
| Blank | $4.32 \%$ |
| Total all employees | $100.00 \%$ |
|  |  |
| A large proportion of employees did not |  |
| declare their sexual orientation. |  |

NUMBER OF EMPLOYEES WHO TOOK MATERNITY LEAVE DURING 2018/19


MATERNITY LEAVE - TREND


| Marital Status |  |
| :--- | ---: |
| Married/Civil Partner | $26.61 \%$ |
| Partner | $13.94 \%$ |
| Prefer not to say | $26.74 \%$ |
| Unknown | $\mathbf{3 2 . 7 1 \%}$ |
| Total all employees | $\mathbf{1 0 0 . 0 0 \%}$ |
|  |  |
| High number of employees did not <br> respond to the question about their <br> marital status. A large proportion <br> also preferred not to state their <br> status |  |



PATERNITY LEAVE - TREND


## AGE PROFILE 2018-2019

## BY DIRECTORATE

|  | 16-20 | \% | 21-25 | \% | 26-30 | \% | 31-35 | \% | 36-40 | \% | 41-45 | \% | 46-50 | \% | 51-55 | \% | 55+ | \% | Total | \% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Children \& Young People Directorate | 2 | 0.4\% | 14 | 3.1\% | 40 | 8.9\% | 57 | 12.7\% | 71 | 15.8\% | 49 | 10.9\% | 50 | 11.1\% | 83 | 18.4\% | 84 | 18.7\% | 450 | 19.0\% |
| Community Services Directorate | 2 | 0.3\% | 10 | 1.4\% | 30 | 4.3\% | 63 | 9.1\% | 77 | 11.1\% | 84 | 12.1\% | 89 | 12.8\% | 137 | 19.7\% | 204 | 29.3\% | 696 | 29.5\% |
| Customer Services Directorate | 1 | 0.1\% | 15 | 1.9\% | 46 | 5.7\% | 61 | 7.5\% | 94 | 11.6\% | 80 | 9.9\% | 115 | 14.2\% | 148 | 18.3\% | 249 | 30.8\% | 809 | 34.2\% |
| Resources \& Regeneration Directorate | 4 | 1.0\% | 15 | 3.7\% | 29 | 7.1\% | 35 | 8.6\% | 50 | 12.3\% | 34 | 8.3\% | 48 | 11.8\% | 72 | 17.6\% | 121 | 29.7\% | 408 | 17.3\% |
| Total | 9 | 0.4\% | 54 | 2.3\% | 145 | 6.1\% | 216 | 9.1\% | 292 | 12.4\% | 247 | 10.5\% | 302 | 12.8\% | 440 | 18.6\% | 658 | 27.8\% | 2363 | 100\% |



The age profile of the Council is outlined above, demonstrating that $46.4 \%$ of employees are aged over 50 which compares to a median of $43.7 \%$ across London Councils. The average age of the workforce in Lewisham is 44.7 years, compared to a pan London Councils figure of 46 years. The percentage of the workforce aged under 25 is $2.7 \%$ which has decreased from $3 \%$ in $2017 / 18$. The median figure for employees aged under 25 across London Boroughs is 3.0\%.

| By Ethnicity |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 16-20 | \% | 21-25 | \% | 26-30 | \% | 31-35 | \% | 36-40 | \% | 41-45 | \% | 46-50 | \% | 51-55 | \% | 55+ | \% | Total | \% |
| BAME | 7 | 0.7\% | 28 | 2.8\% | 74 | 7.3\% | 98 | 9.7\% | 134 | 13.2\% | 112 | 11.0\% | 131 | 12.9\% | 191 | 18.8\% | 239 | 23.6\% | 1014 | 42.9\% |
| Unknown | 0 | 0.0\% | 1 | 0.9\% | 7 | 6.1\% | 7 | 6.1\% | 12 | 10.4\% | 16 | 13.9\% | 18 | 15.7\% | 26 | 22.6\% | 28 | 24.3\% | 115 | 4.9\% |
| White | 2 | 0.2\% | 25 | 2.0\% | 64 | 5.2\% | 111 | 9.0\% | 146 | 11.8\% | 119 | 9.6\% | 153 | 12.4\% | 223 | 18.1\% | 391 | 31.7\% | 1234 | 52.2\% |
| Total | 9 | 0.4\% | 54 | 2.3\% | 145 | 6.1\% | 216 | 9.1\% | 292 | 12.4\% | 247 | 10.5\% | 302 | 12.8\% | 440 | 18.6\% | 658 | 27.8\% | 2363 | 100\% |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  | Di | abili |  |  |  |  |  |  |  |  |  |  |
|  | 16-20 | \% | 21-25 | \% | 26-30 | \% | 31-35 | \% | 36-40 | \% | 41-45 | \% | 46-50 | \% | 51-55 | \% | 55+ | \% | Total | \% |
| Disabled | 0 | 0.0\% | 6 | 6.1\% | 7 | 7.1\% | 4 | 4.0\% | 7 | 7.1\% | 8 | 8.1\% | 12 | 12.1\% | 26 | 26.3\% | 29 | 29.3\% | 99 | 100\% |

AGE BREAKDOWN BY GRADE



AGE PROFILE - 10 YEAR TREND



Over the past 10 years the percentage of staff in age band ' $21-25$ ' rose from $2.5 \%$ to $4.2 \%$ during 2014/15 and has fallen during the preceding 4 years to $2.3 \%$ in $2018 / 19$. This could be explained because of the increased number of apprentices working at the Council during that time, but apprentice numbers have fallen and the scheme age limits have been lifted which could explain the drop in numbers. The percentages of employees in the age group 55+ have steadily increased over the past 10 years from a low of $18.4 \%$ in 2011/12 to a high of $27.8 \%$ in 2018/19.

| BY DIRECTORATE | $\begin{gathered} 0-4.99 \\ \text { years } \end{gathered}$ | \% | $\begin{gathered} 5-9.99 \\ \text { years } \\ \hline \end{gathered}$ | \% | $\begin{gathered} 10-19.99 \\ \text { years } \\ \hline \end{gathered}$ | \% | 20+ years | \% | Total | Total \% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Children \& Young People | 253 | 56.2\% | 67 | 14.9\% | 94 | 20.9\% | 36 | 8.0\% | 450 | 19.0\% |
| Community Services | 265 | 38.1\% | 124 | 17.8\% | 221 | 31.8\% | 86 | 12.4\% | 696 | 29.5\% |
| Customer Service | 260 | 32.1\% | 80 | 9.9\% | 277 | 34.2\% | 192 | 23.7\% | 809 | 34.2\% |
| Resources \& Regeneration | 174 | 42.6\% | 62 | 15.2\% | 92 | 22.5\% | 80 | 19.6\% | 408 | 17.3\% |
| Total | 952 | 40.3\% | 333 | 14.1\% | 684 | 28.9\% | 394 | 16.7\% | 2363 | 100.0\% |

CYP Directorate have the highest proportion of employees with less than 5 years service. This could be explained by increased numbers of Newly Qualified Social Workers joining the Directorate.

| BY GRADE | $\begin{gathered} 0-4.99 \\ \text { years } \end{gathered}$ | \% | $\begin{aligned} & 5-9.99 \\ & \text { years } \end{aligned}$ | \% | $\begin{gathered} 10-19.99 \\ \text { years } \end{gathered}$ | \% | 20+ years | \% | Total | Total \% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Lect | 34 | 29.8\% | 24 | 21.1\% | 35 | 30.7\% | 21 | 18.4\% | 114 | 4.8\% |
| Soulbury | 11 | 55.0\% | 2 | 10.0\% | 5 | 25.0\% | 2 | 10.0\% | 20 | 0.8\% |
| Sc1-2 | 73 | 35.6\% | 29 | 14.1\% | 72 | 35.1\% | 31 | 15.1\% | 205 | 8.7\% |
| Sc3-5 | 142 | 38.0\% | 44 | 11.8\% | 127 | 34.0\% | 61 | 16.3\% | 374 | 15.8\% |
| Sc6-SO2 | 192 | 36.4\% | 67 | 12.7\% | 151 | 28.6\% | 118 | 22.3\% | 528 | 22.3\% |
| PO1-5 | 391 | 47.7\% | 103 | 12.6\% | 214 | 26.1\% | 111 | 13.6\% | 819 | 34.7\% |
| PO6-8 | 70 | 36.5\% | 49 | 25.5\% | 46 | 24.0\% | 27 | 14.1\% | 192 | 8.1\% |
| SMG1-3 | 29 | 32.6\% | 12 | 13.5\% | 29 | 32.6\% | 19 | 21.3\% | 89 | 3.8\% |
| JNC | 10 | 45.5\% | 3 | 13.6\% | 5 | 22.7\% | 4 | 18.2\% | 22 | 0.9\% |
| Total | 952 | 40.3\% | 333 | 14.1\% | 684 | 28.9\% | 394 | 16.7\% | 2363 | 100.0\% |



The table above demonstrates that there is a direct correlation between seniority and length of service. The high percentage of employees in the PO1 to PO5 grade band can be partly attributed to different grades of Social Workers within both Childrens and Adults Social Care who fall within this grade band


Although the requirement to provide protected characteristics as part of the application process is not mandatory, once candidates are at offer stage, they are asked to provide this information as part of their 'new starter' information. This explains why, once at hire stage, we have lower percentages of undisclosed information.

## Recruitment by Ethnicity 2018/19



During 2018/19, $60.01 \%$ of applications were made by applicants who identify as BAME, which was broadly similar to 2017/18 data. $53.3 \%$ of appointments made during 2018/19 were to BAME candidates which compares to $53.10 \%$ during 2017/18 and is above our workforce breakdown of $42.9 \%$ BAME staff.

$3.45 \%$ of all job applications made during 2018/19 were from applicants who identify as Lesbian Gay Bisexual or Transgender (LGBT) which is slightly higher than the rate of $2.92 \%$ during 2017/18. $3.74 \%$ of total appointments made during 2018/19 were candidates who identify as LGBT, which is consistent with last year's figure. Although new starters are more willing to provide data on other protected characteristics, they are less willing to provide this non-mandatory information on sexual orientation. There is no comparator data from London Councils for this reason as figures are so low.
Recruitment by Disability 2018/19


During 2018/19 4.38\% of applications were made by candidates who considered themselves to have a disability. $4.22 \%$ of these candidates were subsequently hired which is similar to the percentage of the workforce who have declared themselves to have a disability (4.2\%).

## OVERTIME/ADDITIONAL HOURS 2018/19

|  | Overtime 2018/19 | Overtime 2017/18 | Differences |
| :---: | :---: | :---: | :---: |
| Children and Young People | £27,483 | £51,968 | -£24,485 |
| Community Services | £166,242 | £115,649 | £50,593 |
| Customer Services | £704,575 | £720,338 | -£15,763 |
| Resources \& Regeneration | £15,927 | £14,723 | £1,204 |
| Total | £914,227 | £902,678 | £11,549 |

OVERTIME TREND


The 5 year overtime trend above shows that spend decreased over the 3 years (2013/14 to 2016/17) but has increased over the last 2 years with spend during 2018/19 showing an increase of $£ 11.5 \mathrm{k}$. Overtime continues to be closely monitored on a monthly basis.

SICKNESS ABSENCE PER EMPLOYEE (excluding Schools) - 2018/19

|  |  |  |  | Avg Days |
| :--- | :---: | :---: | :---: | :---: |

## AVERAGE DAYS LOST PER EMPLOYEE 2018/19



The average days lost per employee has slightly increased since 2017/18 by 0.16 of a day to 8.29 days in 2018/19 which is similar to the median number of days lost per employee across London Councils at 8.2 days. The average number of days lost has decreased in Children \& Young People from the 2017/18 figure but has increased in the other three Directorates. Resources and Regeneration Directorate and Children and Young People Directorate have a lower average days lost than the other two Directorates.

| 20 TREND OF AVERAGE DAYS LOST |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 15 |  |  |  |  |  |  |  |  |  |
| 10 |  |  |  |  |  |  |  |  |  |
| 5 |  |  |  |  |  |  |  |  |  |
| - ${ }^{0}$ | 2010/2011 | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | 2016/17 | 2017/18 | 2018/19 |
| - Avg Days lost | 7.3 | 7.19 | 7.23 | 7.24 | 8.48 | 8.06 | 7.67 | 8.13 | 8.29 |
| The chart above outlines the trend of average days lost to sickness over the last 9 years |  |  |  |  |  |  |  |  |  |

# PROMOTED EMPLOYEES - 2018/19 

| Promoted <br> Employees |  | Total Employees |  |
| :---: | :---: | :---: | :---: |
| 171 | $7.2 \%$ | 2363 | $100 \%$ |


| BY DIRECTORATE |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Children \& Young People |  | Community Services |  | Customer Services |  | Resources \& Regeneration |  | Total |  |
| 67 | 14.89\% | 27 | 3.88\% | 59 | 7.29\% | 18 | 4.42\% | 171 | 7.24\% |


| BY GENDER |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Male |  | Female |  | Total |  |
| 48 | $5.23 \%$ | 123 | $8.51 \%$ | 171 |  |



BY LENGTH OF SERVICE

| $0-4.99$ years | $5-9.99$ years |  |  | $10-19.99$ years |  | $20+$ years |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 88 | $10.1 \%$ | 37 | $10.2 \%$ | 32 | $4.7 \%$ | 14 | $3.6 \%$ | 171 | $7.2 \%$ |


| BY AGE |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 16-20 |  | 21-25 |  | 26-30 |  | 31-35 |  | 36-40 |  | 41-45 |  |
| 1 | 0.0\% | 11 | 11.5\% | 20 | 14.0\% | 31 | 9.7\% | 29 | 12.2\% | 23 | 5.3\% |
| 46-50 |  | 51-55 |  | 55+ |  | Total |  |  |  |  |  |
| 17 | 6.0\% | 19 | 2.6\% | 20 | 1.0\% | 171 | 7.2\% |  |  |  |  |

BY ETHNICITY

| BY ETHNICITY |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| BAME |  | Unknown |  | White |  | Total |  |
| 71 | $6.0 \%$ | 7 | $3.7 \%$ | 93 | $5.8 \%$ | 171 |  |
| $7.2 \%$ |  |  |  |  |  |  |  |


| BY DISABILITY |  |
| :---: | :---: |
| Disabled |  |
| 9 | $9.8 \%$ |

The percentage of promoted non-schools employees during 2018/19 is $7.2 \%$ which is broadly similar to the rate for the past 3 years. Promotion is defined as those employees who have had their post re-graded or achieved promotion through appointment to a more senior position and it also includes employees appointed to higher grades as a result of the restructures.

Percentage of employees promoted - Trend


## Agency Profile 2018/19

| Agency Gender Profile 2018/19* |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | :---: |
| Gender |  <br> Young People | Community | Customer |  <br> Regeneration | Total |  |
| Women | 125 | 122 | 54 | 39 | 340 |  |
| Men | 36 | 53 | 180 | 43 | 312 |  |
| Total | 161 | 175 | 234 | $\mathbf{8 2}$ | $\mathbf{6 5 2}$ |  |

*Snap shot data as of 31st March 2019

## AGENCY ETHNICITY PROFILE 2018/19



## AGENCY ETHNICITY

 PROFILE 2017/18

The high percentage of agency workers having an "unknown" ethnic origin can be explained by the fact that although Reed (who have the contract for the Agency Managed Service (AMS)) require that their agency workers provide this information, third party suppliers to the contract do not require that their workers provide this information.


The age bands of agency workers generally correlate to the age bands of permanent staff up to age band ' 46 to 50 '. In age bands ' 51 to 55 ' and ' $55+$ ' permanent employee rates are higher which could be due to the fact that Lewisham has an experienced workforce.

| ANNUAL SPEND ON AGENCY STAFF BY DIRECTORATE |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: |
|  | $2018 / 19$ |  | 2017/18 |  |
| Directorate | $£^{\prime} 000$ | $\%$ | $£^{\prime} 000$ | $\%$ |
| Children \& Young People | 7628 | $31.9 \%$ | 7295 | $30.1 \%$ |
| Community Services | 5249 | $22.0 \%$ | 5616 | $23.2 \%$ |
| Customer Services | 6871 | $28.7 \%$ | 7272 | $30.0 \%$ |
| Resources \& Regeneration | 4158 | $17.4 \%$ | 4034 | $16.7 \%$ |
| TOTAL | $£ 23,906$ | $\mathbf{1 0 0 . 0} \%$ | $£ 24, \mathbf{2 1 7}$ | $\mathbf{1 0 0 . 0} \%$ |

Agency rate definition is "agency FTE as a percentage of permanent staff FTE + agency FTE " as per London council Human Capital Metrics definition


Looking at the trend above, the percentage of agency workers as a \% of employees peaked in 2016/17 at $21.9 \%$. This rate has decreased over the last two years to $20.7 \%$ in $2018 / 19$ and compares to a median of $13 \%$ across London Councils. Agency spend has also reduced by $£ 311 \mathrm{k}$ during the last 12 months. 50 former agency workers moved off agency contracts into permanent roles during the last year. The Council will continue to review the use of agency workers.

| AVERAGE NUMBER FOR THE 3 MOST POPULAR ROLES BY <br> DIRECTORATE COVERED BY AGENCY WORKERS 2018/19 |  |  |
| :--- | :--- | ---: |
| Directorate |  |  |
| Job Role | No. |  |
|  | lar steward | 57 |
|  | Social Worker | 21 |
|  | Support Worker | 16 |
| Customer Services | Loader/Sweeper | 38 |
|  | LGV Driver | 15 |
|  | Passenger attendant | 20 |
| Children \& Young People | Social Worker | 16 |
|  | Business Support Officer | 10 |
|  | Senior Business Support Officer | 11 |
|  | Planning Officers/Technicians | 6 |
|  | Payroll/Senior Payroll Officer | 4 |
|  | HR Officer |  |

The figures above show the average number of agency workers per month. Agency staff are used for a variety of reasons, but the main reasons for agency usage over the last years has been for additional staffing/flexible resourcing.

## Voluntary Leavers between April 2018 - March 2019

| Voluntary leavers are employees who have chosen to leave the authority for personal reasons so do not include redundancies, dismissals, TUPE transfer and voluntary severance |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Directorate | Employed April 19 | Employed March 18 | Average Employees | Net Voluntary Leavers | Directorate Turnover |
| Children \& Young People | 450 | 415 | 432.5 | 52 | 12.0\% |
| Community Services | 696 | 683 | 689.5 | 46 | 6.7\% |
| Customer Services | 809 | 810 | 809.5 | 53 | 6.5\% |
| Resources \& Regeneration | 408 | 387 | 397.5 | 37 | 9.3\% |
| Total | 2363 | 2295 | 2329 | 188 | 8.1\% |
| BY GENDER | Employed April 19 | Employed <br> March 18 | Average Main Post Count | Leavers Count | Turnover |
| Female | 1445 | 1363 | 1404 | 106 | 7.5\% |
| Male | 918 | 932 | 925 | 82 | 8.9\% |
| Total | 2363 | 2295 | 2329 | 188 | 8.1\% |
| BY ETHNICITY | Employed April 19 | Employed March 18 | Average Main Post Count | Leavers Count | Turnover |
| BAME | 1014 | 956 | 985 | 77 | 7.8\% |
| Unknown | 115 | 108 | 112 | 14 | 12.6\% |
| White | 1234 | 1231 | 1233 | 97 | 7.9\% |
| Total | 2363 | 2295 | 2329 | 188 | 8.1\% |


| BY LENGTH OF SERVICE | Employed <br> April 19 | Employed <br> March $\mathbf{1 8}$ | Average Main <br> Post Count | Leavers <br> Count | Turnover |
| :--- | :---: | :---: | :---: | :---: | :---: |
| $0-4.99$ Years | 952 | 868 | 910 | 104 | $11.4 \%$ |
| $5-9.99$ Years | 333 | 361 | 347 | 31 | $8.9 \%$ |
| $10-19.99$ Years | 684 | 680 | 682 | 37 | $5.4 \%$ |
| $20+$ Years | 394 | 386 | 390 | 16 | $4.1 \%$ |
| Total | $\mathbf{2 3 6 3}$ | $\mathbf{2 2 9 5}$ | $\mathbf{2 3 2 9}$ | $\mathbf{1 8 8}$ | $\mathbf{8 . 1 \%}$ |
| Trn |  |  |  |  |  |

Turnover is highest amongst those with less than 5 years service which could be explained by Social Workers leaving after an average 4.2 years of service

| BY AGE | Employed <br> April 19 | Employed <br> March 18 | Average Main <br> Post Count | Leavers <br> Count | Turnover |
| :--- | :---: | :---: | :---: | :---: | :---: |
| $16-20$ | 9 | 7 | 8 | 2 | $25.0 \%$ |
| $21-25$ | 54 | 61 | 58 | 9 | $15.7 \%$ |
| $26-30$ | 145 | 157 | 151 | 29 | $19.2 \%$ |
| $31-35$ | 216 | 207 | 212 | 26 | $12.3 \%$ |
| $36-40$ | 292 | 295 | 294 | 28 | $9.5 \%$ |
| $41-45$ | 247 | 228 | 238 | 20 | $8.4 \%$ |
| $46-50$ | 302 | 317 | 310 | 21 | $6.8 \%$ |
| $51-55$ | 440 | 428 | 434 | 15 | $3.5 \%$ |
| $55+$ | 658 | 595 | 627 | 38 | $6.1 \%$ |
| Total | $\mathbf{2 3 6 3}$ | $\mathbf{2 2 9 5}$ | 2329 | $\mathbf{1 8 8}$ | $\mathbf{8 . 1 \%}$ |

Again turnover by age band is the highest amongst those in 16-20 age band which could be explained by the number of young people on the Apprenticeship Scheme, although there is a "prior consideration" scheme in place for those who successfully complete their trainee placement

| BY Grade | Employed <br> April 19 | Employed <br> March 18 | Average Main <br> Post Count | Leavers <br> Count | Turnover |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Lect | 114 | 98 | 106 | 7 | $6.6 \%$ |
| Soulbury | 20 | 13 | 17 | 2 | $12.1 \%$ |
| Sc1-2 | 205 | 239 | 222 | 21 | $9.5 \%$ |
| Sc3-5 | 374 | 353 | 364 | 22 | $6.1 \%$ |
| Sc6-SO2 | 528 | 554 | 541 | 22 | $4.1 \%$ |
| PO1-5 | 819 | 759 | 789 | 84 | $10.6 \%$ |
| PO6-8 | 192 | 148 | 170 | 17 | $10.0 \%$ |
| SMG1-3 | 89 | 111 | 100 | 8 | $8.0 \%$ |
| JNC | 22 | 20 | 21 | 5 | $23.8 \%$ |
| Total | $\mathbf{2 3 6 3}$ | $\mathbf{2 2 9 5}$ | 2329 | $\mathbf{1 8 8}$ | $\mathbf{8 . 1 \%}$ |

## LEAVERS 2018/19

In 2018/19 the number of non-schools employees increased from 2295 at the beginning of the financial year to 2363 by
the year's end, a net increase of 68 employees or $2.91 \%$ of non-schools workforce

| Total No of employees at April 2018 | 2295 |
| :--- | :---: |
| Minus number of employees leaving on redundancy terms | $\mathbf{1 6}$ |
| Minus number of employees leaving on Voluntary Severance terms | $\mathbf{0}$ |
| Minus number of Voluntary Leavers during 2018/19 | $\mathbf{1 8 8}$ |
| Minus number of non Voluntary Leavers during 18/19 | $\mathbf{1 9}$ |
| Plus New Starters during 2018/19 | $\mathbf{2 9 1}$ |
| Total No of employees at March 2019 | 2363 |


[^0]:    NB SSW and SW used to be recorded together * Others category, not previously recorded, includes S/OT's
    The agency worker information for Adult Social Care has also been re-categorised to show a split in SSW and SW and the "other" category of agency staff was not previously recorded..

[^1]:    As can be seen in the chart above, agency spend on social workers has increased in Childrens Services over the last 5 years but has decreased in Adult Services

