

Animal Fleas

Post treatment advice sheet



Please read & keep for future reference

As you are aware we have treated your property for fleas today. Please take the time to read the customer information below as **following this advice will greatly assist a speedy and successful treatment.** Should you require any further information please contact us on the telephone number provided.

If you suspect accidental poisoning, immediately contact the Accident and Emergency Department of your local hospital, or your local GP. The products that have been used will be indicated on the separate (yellow) job sheet also given to you by the operative.

- Do not clean or vacuum the treated areas for at least 14 days. If you do you will greatly reduce the effectiveness of the spray used.
- The treatment works over a period of time, it will not affect the egg stage but will kill the larvae as they emerge. Expect to still see activity for several days.
- If you are still experiencing a problem after 14 days you can contact us for a free retreat.
- You must continue a programme of treatments for your pet (if any), this should be maintained throughout the year to prevent re-infestation. The animals bedding should also be washed regularly.

The fee paid (£125 full rate, £62.50 for discretions or the commercial rate) is for 1 treatment and 1 free retreat if necessary.

The retreat can be requested after 14 days, but must be taken up within 6 weeks of the original treatment. After this period any problem will be deemed to be a re-infestation and therefore chargeable.

We require 1 working days notice to cancel or change any appointment or you may lose that appointment and/or forfeit the fee.

It will be up to you, the client, to make your own arrangements for any retreat or for any further treatments. To do this you can contact Call point on 020 8314 7171.

LEWISHAM COUNCIL PEST CONTROL RESERVES THE RIGHT TO WITHDRAW FROM TREATMENTS IF ANY ADVICE GIVEN IS NOT FOLLOWED UP.

For further advice contact Call point on 020 83147171 or visit our website www.lewisham.gov.uk

