

Bed Bugs

Post treatment advice sheet

Please read & keep for future reference

As you are aware we have treated your property for Bed Bugs today. Please take the time to read the customer information below as **following this advice will greatly assist a speedy and successful treatment.** Should you require any further information please contact us on the telephone number provided.

If you suspect accidental poisoning, immediately contact the Accident and Emergency Department of your local hospital, or your local GP. The products that have been used will be indicated on the separate (yellow) job sheet also given to you by the operative.

- Following treatment it is necessary to continue using the beds in the infested rooms. The reason for this is your presence attracts the bugs out of hiding and onto the treated areas. The treatment works gradually over a period of time and not instantaneous. Not using the beds will result in them going dormant and waiting for you to return and they can withstand starvation for up to two months. This may give the false impression that the treatment has failed. It is also a good idea to keep the heating on as this will encourage the bedbugs to move around and come in to contact with the insecticide.



- Do not take bedding/pyjamas etc. from the affected rooms to other areas as you may accidentally transport the insects. If you wish to move items like these, put them directly into a bag and have them laundered or dry cleaned. Wash at the hottest temperature advised for each fabric (60° is best).
- **DO NOT** wash or clean treated areas for at least 15 days.
- If you are still seeing live bedbugs after the 2nd visit, please contact us to book a new job

The fee paid is for 2 visits.

Our technician will agree with you the follow up visit date. Please make a note of this, if the appointment is missed this will count as your 2nd visit.

We require 1 working days notice to cancel or change any appointment or you may lose that appointment and/or forfeit the fee.

The 2nd visit will be approximately 4-6 weeks after the 1st visit.

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Before the 1st visit you will have received a preparation advice sheet.

This needs to be followed prior to every visit. Failure to do so will mean our technician will be unable to carry out the treatment. This will count as one of your visits.

After the second visit we will review the situation and our technician will make his recommendations with regards to the necessity of further visits.

It will be up to you, the client, to make your own arrangements to extend the treatments if necessary. To do this you can contact Call point on 020 8314 7171.

**LEWISHAM COUNCIL PEST CONTROL
RESERVES THE RIGHT TO WITHDRAW
FROM TREATMENTS IF ANY ADVICE
GIVEN IS NOT FOLLOWED UP.**

For further advice contact Call point on
020 83147171 or visit our website
www.lewisham.gov.uk