

Struggling to pay your council tax?



We're here to help



Have you missed your Council tax payments or fallen behind on them?

If that's the case, you might be contacted by the Council's Enforcement Services.



Our Enforcement Agents are an approachable group of officers who are there to listen and help you. They are trained and comply with all the regulations so you can trust that you will be getting the most up-to-date and relevant information. It doesn't matter how difficult or complex your situation is, our team are here to help you whenever they can.

You can contact us between 8am and 5pm, Monday to Friday, on 020 8314 6020.

We understand that your circumstances can change quite quickly and things might feel like they are out of your control. The best thing you can do is get in touch. We offer face-to-face or over the phone discussions, whichever is more convenient to you. We will provide you with general guidance and support to manage your debt or discuss your further alternatives.

Please reach out, we're here to help.

How to pay

Please visit our website at **lewisham.gov.uk/pay-for-a-council-service** and click on 'Pay enforcement services'). You will need to quote the **enforcement reference number** that you can find on any letter you have received from us.



You can also scan the QR code using your mobile camera to be directed to our page.



If you are worried about the cost of living, we have a helpful online support hub where you can see what help is available and if you are eligible for benefits.
lewisham.gov.uk/support

