

Struggling to pay your business rates?



We're here to help



Have you missed your business rates payments or fallen behind on them?

If that's the case, you might be contacted by the Council's Enforcement Services.



Our Enforcement Agents are an approachable group of officers who are there to listen and help you. They are trained and comply with all the regulations so you can trust that you will be getting the most up-to-date and relevant information. It doesn't matter how difficult or complex your situation is, our team are here to help you whenever they can.

You can contact us between 8am and 5pm, Monday to Friday, on 020 8314 6020.

We understand that your circumstances can change quite quickly and things might feel like they are out of your control. The best thing you can do is get in touch. We offer face-to-face or over the phone discussions, whichever is more convenient to you. We will provide you with general guidance and support to manage your debt or discuss your further alternatives.

Please reach out, we're here to help.

How to pay

Please visit our website at **[lewisham.gov.uk/how-to-pay-your-business-rates](https://www.lewisham.gov.uk/how-to-pay-your-business-rates)**



You can also scan the QR code using your mobile camera to be directed to our page.



If you are worried about paying your business rates, there are a number of different reductions available for business rates.

Visit **[lewisham.gov.uk/business-rates](https://www.lewisham.gov.uk/business-rates)** to see if you are eligible.

